



Propane Training with Live Instructor – Virtual Training

Most people prefer in a classroom setting. However, timing and logistics may inhibit training. Crum and Forster is providing viable option to eliminate these issues. It's called virtual training. Training that can take place right from your office that meets your schedule. No travel or additional expense for hotels or meals. This training is not to replace classroom training where you may prefer to have employees receive training. However, employees must receive a certain amount of training to meet NFPA, OSHA, and other regulator standards. Most importantly, training improves efficiency and reduces risk of accidents.

Crum & Forster has partnered with Silverback Consulting to provide classroom training virtually. That is training via a computer. This training allows you to obtain training from a 40+ year veteran in the propane industry. Mike DiGiorgio, with Silverback has extensive knowledge in the propane and petroleum industries. He worked as a safety director for a large propane and petroleum company. He has trained many fire fighters on how to safely handle propane emergencies, served as president and continues to be involved with the Propane Defense Association, and recognized as a leader in the propane industry.

Your Expense? Training Materials if ordering printed manuals and CETP Exam, if taking a CETP course for certification, along with a one time purchase of audio and visual equipment. **THAT'S IT.**

Equipment Requirements:

To obtain the best experience with virtual training, it is important to have good audio and visual equipment. The instructor can assist you with the equipment options and will schedule a day and time to test before the class begins.

- Computer – Desktop, Laptop, or Tablet
- Video and Audio Capabilities
 - For a great training experience, having good video and audio equipment is preferred, but can be reasonably purchased. There are options for single use or larger groups.



Logitech HD Pro Webcam C920, Widescreen Video Calling and Recording, 1080p Camera, Desktop or Laptop Webcam



Logitech Conference Cam BCC950 Video Conference Webcam, HD 1080p Camera with Built-In Speakerphone

Training Options

- This training can be done one on one or in groups. If possible, it is best to include as many of your employees as possible in the training.
- Group training can consist of using a room with a computer connected to a large monitor or TV and using teleconferencing equipment to communicate between the instructor and students.

Training Programs

- **CETP Training (Initial or Refresher)**
 - Basic Principles and Practices
 - Bobtail Delivery
 - Cylinder Delivery
 - Plant Operations
 - Vapor Distribution Systems (Exterior)
 - Vapor Distribution Systems (Interior)
 - Placing Vapor Distribution Systems into Operation
 - Cylinder Requalification
 - Transport Driver
- **Hazardous Materials Training (Initial & Refresher)**

- Required within 90 days of employment and every three years minimum.
- **Training Materials**
 - Training materials to follow along will be required. The printed manuals can be ordered through the Propane Education and Research Council's (PERC) website www.propanecouncil.org
 - Your company is responsible for these costs.
 - Free Training material option – Download the CETP PDF training manuals via the PERC website.
- **CETP Certification** – Silverback Consulting can provide CETP certification. To obtain CETP certification an exam must be taken and passed and a skill assessment completed.
 - Exams - \$85 for printed or taken through online option. If printed copy is obtained by mail, please do not open until test time.
 - Order physical copy of exam
 - Download Exam Ordering Form

[CETP Exam Ordering Form](#)

Scheduling Training

- Contact your local Crum and Forster Risk Consultant or the following:
 Todd Buechler
 Risk Engineering Director
 309-838-3231
Todd.Buechler@cfins.com

Mike DiGiorgio
 Propane University
 Silverback Consulting Group
 914-645-9631
hazmat1075@silverbackconsultingllc.com

Following information to schedule training:

- Contact (Full Name)
- Title
- E-mail address
- Company Phone #:
- Cell #:
- Class Title
- Number of Students
- Request Dates (Preferred to have at least 3 weeks notice) – Earlier scheduling is possible depending on Mike DiGiorgio's schedule